

# Tandoori Palace – Karaoke Party Room

## Terms & Conditions

### ("NO BYO")

(In accordance with the NSW Govt entertainment industry of fair trading act, we do not give refunds)  
By going ahead with your booking you have agreed to our terms & conditions

### Payment Details & Instructions

- Bookings are only accepted by filling out the online booking form or by printing out, filling in the pdf form (go to [www.tandooripalace.com.au](http://www.tandooripalace.com.au)) and faxing it to 02 9360 3093 (no bookings are taken over the phone). First in first served, your booking will be confirmed by the Events Co-ordinator within 24 hours
- When booking we ask for a credit card number to secure your booking. We do not charge any money to this card. However, if you fail to give us at least "**2 weeks in advance notice**" of "final numbers" we will process and charge your card accordingly.
- **If cancelling, please adhere to our "2 weeks cancellation"** notice, otherwise you will be charged full price.
- **\*\*November & December – due to peak season "full payment" must be received 4 weeks in advance**
- **Refund Policy** – Once payment has been received, we are unable to issue refunds, date transfers or bar credits due to any guest cancellations or should guests not show up on the night.  
**Late additions will be accommodated if space permits and payment is received before the night**

### Late arrivals or Guests not wanting to eat – Liquor License Laws

- Please refrain from inviting friends or colleagues that will not be dining at the Tandoori Palace Restaurant or Karaoke Party Room. **Full price** will be charged regardless of any late arrivals. You and your guests **must** eat on the premises – this is a requirement by law as we are holders of a Restaurant Liquor License that requires this otherwise you or your guests will be asked to leave by staff or Security
- The organizer (you) is responsible for collecting money from invited guests and full payment will be required upon arrival, (if it's a corporate function please give your credit card to the cashier and we can organize a TAB system for your account)
- Payment terms: Cash, Visa, MasterCard, AMEX & Diners
- Purchasing of alcohol is on a "**Pay As You Drink**" system, this way there are no discrepancies or confusion on the night, (if it's a corporate function please give your credit card to the cashier and we can organize a TAB system for your account)
- **The Tandoori Palace & Karaoke Party Room have a NO BYO Policy**

### **Timing your arrival**

- Guests are to arrive between **6pm -7pm start** for dinner, entertainment starts at 9pm – please don't be late

### **Menu & Special Dietary needs**

- We happily cater for Vegans, Vegetarians, Halal, Gluten Free or special dietary needs with allergy requirements – 14 days notice is necessary
- Although all due care is taken, there may be traces of ingredients which are unavoidable, therefore The Tandoori Palace will not be held liable and is not responsible for any adverse reactions
- Menu & Prices subject to change without notice

### **Patrons under 18**

- Patrons under 18 must be accompanied by an adult at all times, serving alcohol to minors is against the law, waiters & security have the right to ask for I.D. Please assist us with this matter.

### **Alcohol & Behavior & RSA LAWS**

- If you are **intoxicated** upon arrival or at anytime during the evening you will be asked to leave
- **Bad behavior** towards other patrons, staff members or live entertainment performers will not be tolerated and you will be asked to leave.
- If Equipment/Furniture/or any item in the Restaurant or Karaoke Party Room is purposely damaged by demonstrating willful negligence, patrons will be required to pay for the damage and asked to leave.

### **Karaoke Facilities & Rules**

- Each table is to take turns with the microphone in an orderly manner.
- Although the live entertainment performers may use risqué language during their performance, we will not tolerate vulgar language or behaviour whilst you or your guests are on or off the microphone / stage, you **will** be asked to leave
- Please do not touch any part of the Electrical equipment, Karaoke Equipment, Television set, etc (apart from the microphone) any damage will be charged to your account

### **Management has the right to:**

- Cancel any bookings due to unforeseen and unavoidable circumstances. Advice of any such occurrence will be relayed to you as soon as possible (12 hours or less may apply)
- Change or cancel any Live Entertainment bookings without prior notice due to any unavoidable and unforeseen circumstances

**We practice Responsible Service of Alcohol please co-operate with staff as it is against the law if you don't, security or the police will be called.**